Reporting Patient Safety Concerns

University Hospital

Patient safety concerns may be reported through the Patient Safety Net. You may access this from “My Apps” page or from the home page of UM Health Care.

After clicking on the PSN icon, you will be presented with a screen that contains three icons:

Click on the PSN icon to log into the system. If you have a TIGERS e-mail address, you will need to type: TIGERS\YourUserID on the login line. If you forget how to access PSN with your TIGERS ID, click on the PSN Learning Center logo, and you will see the instructions.

Once you have accessed the system, click in the appropriate space to initiate a new PSN report.

VA Hospital

Patient safety reporting forms for the local VA Hospital may be accessed by clicking on the hospital website: http://vaww.columbia-mo.med.va.gov/scripts/PIR.htm.

If you wish to report an event to the VA National Patient Safety Center, a postage-paid form is available from the VA. You may read about this process at http://psrs.arc.nasa.gov/flashsite/indes.html.