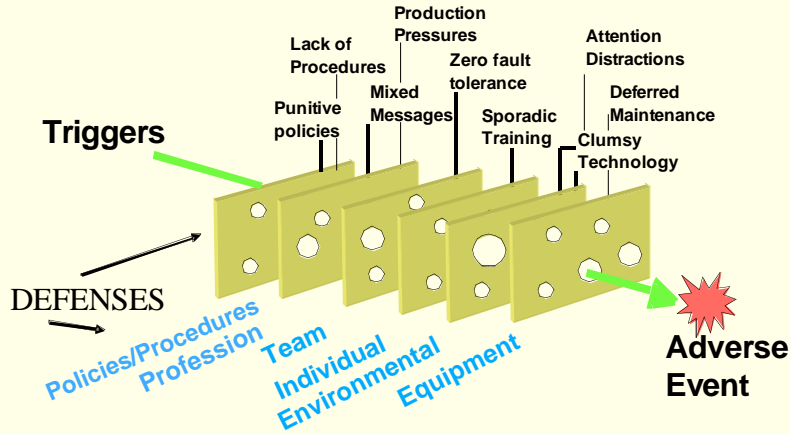


Systems Thinking Reference Guide

Multi-Causal Theory “Swiss Cheese” diagram (Reason, 1991)

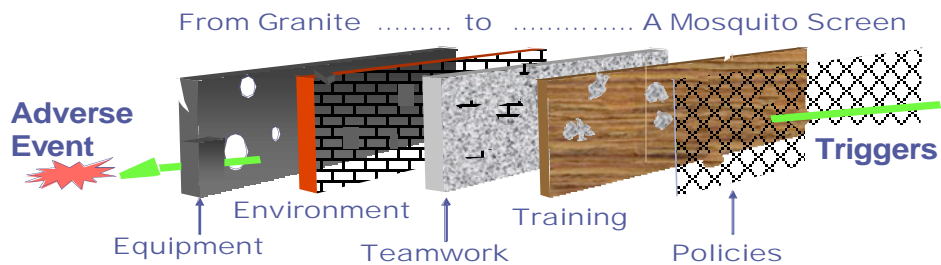


Adapted from John Gosbee, MD, MS
VA National Center for Patient Safety

Systems Issues

- | | |
|------------------------|-----------------------------|
| Educational / Training | Judgment |
| Supervision | Workload |
| Scheduling / Staffing | Communication / Information |
| Others | |

Implementation Strengths



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